



## Glencoe Light and Power Commission Residential Customer Information – 2024

### Eligibility

1. Rebate applicant must be an electric customer of Glencoe Light and Power.
2. Eligible equipment must be connected to an electric service billed under a residential rate class by Glencoe Light and Power.
3. This program is applicable only to equipment that meets the detailed equipment specifications and requirements as described in this application.
4. Glencoe Light and Power will determine, at its discretion, whether such specifications and requirements are satisfied.

### Terms & Conditions

1. Incentive Offer: A signed application and itemized invoices for materials and labor must be submitted to the utility at the address indicated . Please keep a copy for your records.
2. Proof of Purchase: This application must have complete information and be submitted with an invoice(s) itemizing the new equipment purchased and labor costs. **The invoice(s) must indicate date of purchase, type, make, model, and total project cost.**
3. Compliance:
  - a) All projects must comply with federal, state, and local codes.
  - b) All equipment must be new or retrofitted with new components per the program specifications. Used or rebuilt equipment is not eligible for incentives. Existing equipment must be removed and disposed of properly.
  - c) Equipment must meet specification requirements and be purchased, installed and operating prior to submitting an incentive application.
  - d) Customers may only receive one incentive per piece of qualifying equipment.
  - e) Receipt of pre-approval does not guarantee incentive payments will be made. Incentive payments will be made only upon the Utilities satisfaction of all terms and conditions of this program.
  - f) All terms and conditions of this application must be satisfied by the customer.
4. Payment: Once completed paperwork is submitted, incentive payments are usually made within 6-8 weeks. Incomplete applications will either delay payments or be denied. Glencoe Light and Power reserves the right to refuse payment and participation if the customer or the customer's contractor violates program rules and procedures, or as needed in order to maintain the rebate program.

5. Inspection: Glencoe Light and Power may conduct an inspection of the customer's residence to survey any installed projects. Glencoe Light and Power may inspect customer records relating to incentives sought by the customer.

6. Information Sharing: Glencoe Light and Power reserves the right to publicize your participation in this program, unless you specifically request otherwise in writing. Information contained in this application may be shared with state boards, commissions, and other departments.

7. Program Discretion: Incentives are available on a first-come, first-served basis. This program and its incentive amounts are subject to change or termination without notice at the discretion of Glencoe Light and Power. Neither pre-approval of a project, nor any other action by Glencoe Light and Power, will entitle a customer to an incentive payment until the application is finally approved and paid by Glencoe Light and Power.

8. Disclaimers: Glencoe Light and Power

a) Does not endorse any particular manufacturer, product, labor or system design by offering these programs.

b) Will not be responsible for any tax liability imposed on the customer as a result of the payment of incentives.

c) Does not expressly or implicitly warrant the installation or performance of installed equipment or any contractor's quality of work (contact the equipment manufacturer or contractor for warranties).

d) Is not responsible for the proper disposal/recycling of any waste generated as a result of this project.

e) Is not liable for any damage, injury, or loss of life arising from or relating to the removal, installation, or operation of any equipment, or any other action taken by the customer or Glencoe Light and Power, in connection with a project undertaken by the customer under the programs described in this application.

f) Does not guarantee that a specific level of energy or cost savings will result from the implementation of energy efficiency measures or the use of products funded under this program.

#### **Incentive Limit**

1. The maximum incentive per project is at the discretion of Glencoe Light and Power. The total incentive to any customer in a given year will not exceed \$1,000.

2. Total incentive will not exceed 75 percent of the project cost, including installation.

3. Incentives for particular items of equipment and/or systems are limited as set forth in this application.